

# Privacy Policy

This privacy policy governs how we manage information that we collect from you via our website or via email or any other source. We reserve the right to amend this privacy policy.

## Who are we?

Orphans in the Wild is a registered charity governed by the Charities Commission of England and Wales. It was formed to help raise money and awareness for communities in Tanzania struggling under the burden of poverty and ill health, together with the management of the environment to preserve the wildlife and forests natural to these areas.

The website, <https://orphansinthewild.org> is owned by Orphans in the Wild. It is hosted by Krystal - <https://krystal.co.uk>

## What information do we collect?

We may collect names, postal addresses, telephone numbers, email addresses and your current location, as well as information about the services that you request.

## How do we collect information?

We may collect information about you when you interact with us on our website. For example, when you contact us using our online form such as <https://orphansinthewild.org/contact/> or when you make a donation or make a purchase. Online donations are made via Golden Giving Ethical Trust, a charity (#1158620) registered with The Charity Commission of England and Wales.

Golden Giving is a company limited by guarantee (#06688164) registered with Companies House. Golden Giving Privacy Statement can be accessed via this link <https://www.goldengiving.com/privacy-policy>

No card details are stored by Orphans in the Wild

When you provide your personal information in our contact form, the form is emailed to authorised staff.

We use a third party provider, [MailChimp](https://mailchimp.com/legal/privacy/), to send out our Newsletters and updates. <https://mailchimp.com/legal/privacy/>

## How do we use the information?

We use your information to provide you with newsletters, updates and offers that may be of interest to you, to reclaim Gift Aid and to maintain records in accordance with the Charities Commission regulations. We do not send out unsolicited emails or mail.

Your information will not be sold or shared to any third parties.

## How do we protect your information?

We take appropriate measures to keep your personal information secure, accurate and up to date. We only keep your personal information as long as it is reasonable and necessary. We restrict access to those who have a need to know and we train staff in handling the information securely.

## Disclosure of your information

We will not disclose your information to any other party other than in accordance with this privacy policy unless we are required by law to do so.

### **Third party links**

We may link to third parties on this website. You are advised to review the privacy policies of those websites before sending them any personal data.

### **Your rights**

You have the right to view all of your personal information that we have collected via our website. To obtain a copy, please email [dataprotection@orphansinthewild.org](mailto:dataprotection@orphansinthewild.org)

We may charge up to £10, as permitted by law. We will require proof of your identity. We aim to reply as promptly as we can and, in any case, within the legal maximum of 40 calendar days.

### **Contact**

If you have any queries about this privacy policy please email [dataprotection@orphansinthewild.org](mailto:dataprotection@orphansinthewild.org) or contact [marion@wildorphans.org](mailto:marion@wildorphans.org). Tel: 07759 219708.

*This privacy policy was last updated 22nd May 2018.*